

This is the generic information required to configure email and calendaring for smartphones. This was created because it is becoming impossible to create documentation that is specific to each device. If you have difficulty, work with your vendor and contact your departmental computer support staff. If they still have difficulty, have your departmental computer support staff contact Information Resources.

Email services

Mail Protocol: IMAP

Incoming mail server: imap.siumed.edu

Use authentication

Use SSL for encryption

Outgoing mail server: smtp.siumed.edu

Use authentication

Use SSL for encryption

Use port 587

On some smartphones, to set the port address, you would add the server name as smtp.siumed.edu:587

Some smartphones may not be able to use our SMTP server to send mail because your vendor blocks SMTP services. Check with your phone provider for SMTP configuration, if this is the case.

Calendar services

At this time, calendar accounts are not given out to students. This section is for faculty and staff.

Required information for configuring SyncML client:

Server: <https://webcalendar.siumed.edu/ocst-bin/ocas.fcgi>

Calendar path: ./Calendar/Events

Tasks path: ./Calendar/Tasks

Contacts path: ./Contacts

The userid and password is the same as your email userid and password.

There are many SyncML clients. There are two that we have experience with. They are:

http://www.synthesis.ch/prod_client.php?lang=e&lay=desk

This product runs on most smart phones. The iPhone, iPad, iPod Touch version must be purchased through the iTunes App Store.

<http://www.nexthaus.com>

This product works with most Blackberry smartphones. This product has had issues in the past. Especially with the Blackberry Torch. They do provide a trial period. Make sure you use it.