CURRICULUM VITAE

Maureen D. Francis, M.D.

PERSONAL

Title: Associate Professor of Clinical Medicine

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EDUCATION

Undergraduate: University of Pennsylvania
B.A. Biophysics
Magna Cum Laude
1976 to 1980

Medical School: Jefferson Medical College, M.D.
1980 to1984

Residency: William Beaumont Army Medical Center, El Paso, Texas
1984 to 1987

BOARD CERTIFICATION

National Board of Medical Examiners

American Board of Internal Medicine September 1987

EMPLOYMENT

General Internal Medicine 1987 to 1990
Kimbrough Army Community Hospital
Fort Meade, Maryland

EMPLOYMENT

General Internal Medicine Veterans' Administration Outpatient Clinic El Paso, Texas	1990 to 1991
General Internal Medicine Kimbrough Army Community Hospital Fort Meade, Maryland	1991 to 1994
Medical Director Boonville Family Practice Clinic Boonville, North Carolina	1994 to 1998
Interim Medical Director Health Serve Medical Center Clinic for the Underserved Greensboro, North Carolina	February to May 1999
Associate Professor of Clinical Medicine Southern Illinois University School of Medicine Springfield, Illinois	July 1999 to present

PROFESSIONAL SOCIETIES/MEMBERSHIPS

Member, American College of Physicians	1987 to present
Member, Society of General Internal Medicine	1999 to present
Member, Sangamon County Medical Society	2000 to present

AWARDS/HONORS

2006 Group Quality Award
Southern Illinois University School of Medicine

Meritorious Service Medal
Kimbrough Army Community Hospital

Hobart Hare Honor Medical Society
Jefferson Medical College

Magna Cum Laude
University of Pennsylvania

Dean's List
University of Pennsylvania

RESEARCH FUNDING

Principle Investigator:
A Study of the Impact of Chest Radiography on Treatment Selection and Patient Outcome in Outpatients with Community Acquired Pneumonia.
Funding: Excellence in Academic Medicine Grant and the Memorial Medical Center Foundation. 1999 – 2002. $50,000.
Results presented at the Department of Medicine Research Meeting.

PUBLICATIONS

Francis MD, Varney AJ. Practice-based learning through resident quality improvement projects. Academic Internal Medicine Insight. 2005; 4.

Francis MD, Varney AJ. Learning by doing: use of resident-led quality improvement projects to teach clinical practice improvement. Seminars in Medical Practice 2006; 9: 41-6.

Coca, A, Francis, MD. Implementing the chronic care model in an academic setting: a resident's perspective. Seminars in Medical Practice 2007; 10: 1-8. Available at www.turner-white.com.

ABSTRACTS

Francis MD, Silverman R. Using Role Play to Teach Patient Safety in Medical Education. Accepted for presentation at the National Patient Safety Foundation Meeting 2007.

Francis MD. Teaching Professional Attitudes and Conduct: An Interactive Approach. Society of General Internal Medicine Midwest Regional Meeting. 2004.

Francis MD. Resident Quality Improvement Projects. ACGME/IHI Joint Conference. 2002.

COMMITTEES AND SPECIAL RESPONSIBILITIES AT SOUTHERN ILLINOIS UNIVERSITY

Chair, Education Innovation Project Outpatient Quality Improvement Subcommittee	2006 to present
Member, SIU Faculty Senate	2006 to present
Member, Education Innovation Project Planning Committee	2005 to present
Member, Board of Directors for Southern Illinois University Physicians & Surgeons	2004 to present
Coordinator, Quality Improvement Committee Division of General Internal Medicine	2002 to present
Coordinator, Quality Improvement Projects for Senior Residents.	2001 to present
Co-Chair, Circulation Segment (2nd year curriculum)	2001 to 2006

Includes selection and review of PBLM cases, selection and scheduling of segment related resource sessions and related clinical activities, and preparation of the End of Unit Evaluation.

Member, Admissions Committee	1999 to 2006
Member, Urgent Care Committee	1999 to 2000
Member, *Curriculum 2000* Primary Care/Rural Care Committee	1999 to 2000
Member, *Curriculum 2000* Circulation Committee	1999 to 2000
Member, Second Year Curriculum Committee	2001 to 2006
Member, Geriatric Curriculum Committee	2000 to 2001
Member, Clinical Competency Exam (CCX) Subcommittee of the Second Year Curriculum Committee	2001 to 2006
Member, Year 2 Exam Subcommittee	2001 to 2002
Member, Clinical Performance Group	2001 to present
Member, Medical Outcomes Committee SIU Physicians and Surgeons	2000 to 2001
Member, Doctoring Committee	2002 to present
Member, Doctoring Team	2003 to present
Member, Cover the Uninsured Week Committee	Spring 2003

ADDITIONAL COMMITTEES IN SPRINGFIELD, ILLINOIS

Member, Medical Errors Committee Memorial Medical Center	2000 to 2001
Member, Pharmacy and Therapeutics Memorial Medical Center	2000 to present
Member, Medical Economics Committee Memorial Medical Center	2001 to 2003
Member, Clinical Performance Committee Memorial Medical Center	2003 to present

COMMITTEES AND SPECIAL RESPONSIBILITIES PRIOR TO JOINING SIU

Clinical Coordinator, HIV Program 1987 to 1990
Kimbrough Army Community Hospital
Fort Meade, Maryland

Director, Respiratory Therapy 1987 to 1990
Kimbrough Army Community Hospital
Fort Meade, Maryland

Director, Special Care Unit 1989 to 1990
Kimbrough Army Community Hospital
Fort Meade, Maryland

Member, Hospital Quality Assurance Committee 1989 to 1990
Kimbrough Army Community Hospital
Fort Meade, Maryland

Coordinator, Problem List Committee 1990 to 1991
VA Outpatient Clinic
El Paso, Texas

Member, Medical Practice Board Committee 1996 to 1998
Hugh Chatham Memorial Hospital
Elkin, North Carolina

TEACHING

Medical Students

Remediation Mentor. Mentor to 4th year students who had unsatisfactory performance on their 4th year clinical competency exam (CCX).
2002 to present

Mentor to 3rd year students during their Internal Medicine Clerkship. Includes half day per week clinic experience.
2000 to present

Ambulatory Report for 3rd year students during Internal Medicine Clerkship
2000 to present
Evaluation of the differential diagnosis section of the medical student exam at the end of Internal Medicine Clerkship
1999 to present

Mentor to 2nd year students for instruction on history and physical exams
1999 to 2000

Mentor to 2nd year students (1 or 2 students per year). Includes review of six histories and physicals and an average of a half day clinical experience per week

for each student.
2000 to present

Attending for inpatient rounds at St John's Hospital and Memorial Medical Center
1999 to present

Patient Safety Multidisciplinary Session
Second Year Students
Presented yearly since 2004

Enhancing Education for Chronic Illness Care Workshop
Second Year Students
April 2006, October 2006

My Experience in Medicine
Presentation to 2nd year students
March 13, 2000

Small Group Facilitator for 2nd year students
Circulation Segment (6 weeks) January to February 2001
Circulation Segment (10 weeks) October to December 2003
Circulation Segment (10 weeks) October to December 2005

Substitute Small Group Facilitator for 2nd year students
Circulation Segment
2000 to present.

Clinical Wrap-up sessions for the Circulation Segment
3 per segment, 9 per year
2001 to 2002

Residents

Resident Continuity Clinic. Supervision of four to seven residents per week in their continuity clinic. Half day per week per resident.
1999 to present

Attending Physician for General Internal Medicine Inpatient Service
1999 to present

Resident Conference Presentations

Health Literacy Workshop
Second Year Residents
November 17, 2006

Academic Chronic Care Collaborative Overview
Presented to Internal Medicine Residents
August 31, 2006

Patient Safety Universal Issues Session
Offered to all SIU Residents
December 6, 2004

Introduction to Quality Improvement
Presented yearly to Internal Medicine Residents
2001 to present

Quality Improvement Teams, Tools, and Data Analysis
Presented yearly to Internal Medicine Residents
2002 to present

Medical Decision Making and Cost-Effectiveness Analysis
April 4, 2002
April 25, 2004

Hypothyroidism
January 15, 2004

Thyroid Disorders
June 9, 2003

Hyperthyroidism
January 18, 2001

Use of Quinolone Antibiotics in Ambulatory Care
October 18, 1999

MISCELLANEOUS PRESENTATIONS

Academic Internal Medicine Week
Workshop presented for both AIM and APDIM
Implementing Open Access in an Academic Internal Medicine Environment
October 2006

Academic Chronic Care Collaborative Learning Session 3
Spreading the Changes
May 2006

Academic Chronic Care Collaborative Learning Session 2
Use of Group Visits in Our Practice
January 2006

APDIM Workshop
Practice Based Learning through Resident Quality Improvement Projects
October 2005

Academic Chronic Care Collaborative

1) General Medicine Team Progress Report
2) Registry Use in Managing Chronic Illness
September 2005

Quality Improvement and the Quality Challenge
Women's Faculty Group
July 11, 2002
April 15, 2004

The Quality Challenge
Medical Education Grand Rounds
January 29, 2002

Osteoporosis in Men
Grand Rounds for the Marion VA
July 5, 2001

CLINICAL SERVICE

General Internal Medicine Practice — 1999 to present
SIU School of Medicine

Employee Health Service — 1999 to 2000
Memorial Medical Center

Internal Medicine Consults — 1999 to present
Memorial Medical Center
St. John's Hospital

COMMUNITY SERVICE

Volunteer, Health First Clinic — 1999 to 2000
4 to 8 hours per month

Medical Advisor — 2001 to present
Menard County Department of Public Health

SELECTED MEETINGS ATTENDED

The Institute for Health Care Improvement 18th Annual National Forum Orlando, Florida	December 2006
Academic Chronic Care Collaborative Congress Seattle, Washington	October 2006
Academic Chronic Care Collaborative Site Visit to the University of Cincinnati	October 2006
Academic Chronic Care Collaborative Learning Session 3 Chicago, Illinois	May 2006
Academic Chronic Care Collaborative Learning Session 2 – Web-based Meeting	January 2006
The Institute for Health Care Improvement 17th Annual National Forum Orlando, Florida	December 2005
Academic Chronic Care Collaborative Learning Session 1 Chicago, Illinois	September 2005
Academic Chronic Care Collaborative Kick-off Session Chicago, Illinois	June 2005
The Institute for Health Care Improvement Impact Network Improving Access and Efficiency in Primary Care Collaborative	June 2004 – June 2005
Institute for Health Care Improvement 16th Annual National Forum Orlando, Florida	December 2004
Institute for Health Care Improvement 15th Annual National Forum New Orleans, Louisiana	December 2003
American College of Physicians Illinois Chapter Scientific Meeting	November 2003

Advanced Training Program in Quality Improvement Intermountain Health Care, Salt Lake City, Utah (included 4 weeks of didactic instruction in Salt Lake City and the development of a quality improvement project)	July to November 2001
Duke Symposium in Primary Care Hilton Head, North Carolina	June 2001
National ACP Meeting Philadelphia, Pennsylvania	April 2002 April 2000
Regional ACP Meeting Philadelphia, Pennsylvania	October 2000
Curriculum 2000 Faculty Development Workshop	2000
14th Annual Meeting Society of General Internal Medicine Midwest Region Chicago, Illinois	September 1999
Office Practice of Primary Care Medicine Harvard Medical School Boston, Massachusetts	March 1997
Topics in Clinical Medicine Johns Hopkins University School of Medicine Baltimore, Maryland	May 1998 May 1996 May 1995 May 1994 May 1993 May 1992