

**Procedure Title: TeleHealth Polycom Remote Control**

**Procedure #2017.002**

**Effective Date: 05-03-2017**

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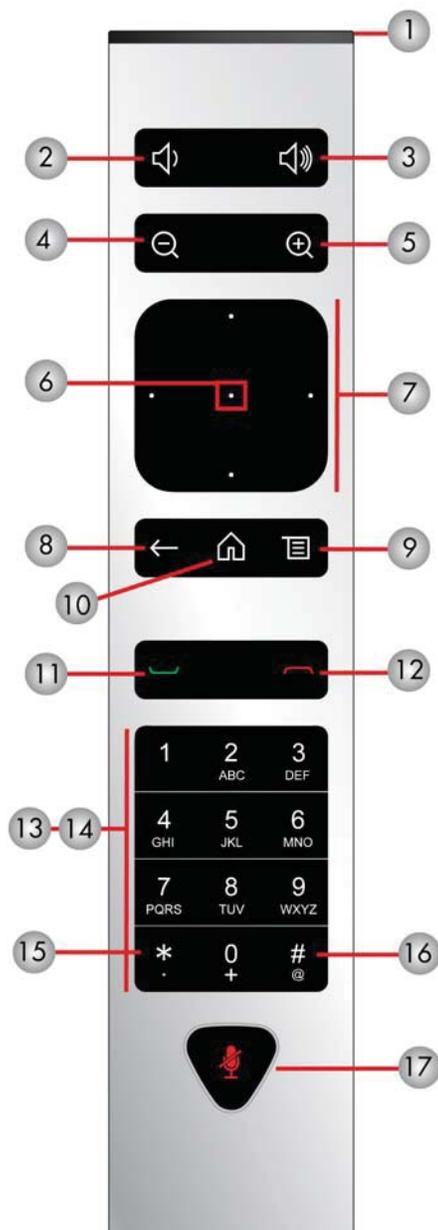
## Remote Control Buttons and Descriptions

Descriptions of the remote control parts are shown in the following table and corresponding graphic.

Remote Control Button Descriptions

Number	Description
1	LED IR emitter
2	Decrease speaker volume.
3	Increase speaker volume.
4	Zoom camera out.
5	Zoom camera in.
6	Press center <b>Select</b> button to select highlighted menu item.
7	Navigate through menu items using the Up, Down, Left, and Right buttons; pan/tilt the camera.
8	Delete letters or numbers or go back to a previous screen.
9	Display the Menu screen.
10	Return to the Home screen.
11	Place, answer call.
12	End, reject call.
13	Enter letters or numbers.
14	In camera control mode, move the camera to a stored preset or press and hold a number to store a preset.
15	<ul style="list-style-type: none"> <li>Generates an asterisk if the cursor is in a text field.</li> <li>Generates a period if the cursor is in a numeric field.</li> </ul>
16	Generates touch (DTMF) tones. Press #, followed by DTMF keys to send
17	Mute or unmute a microphone.

Parts of the Remote Control



## Recharge the Remote Control Battery:

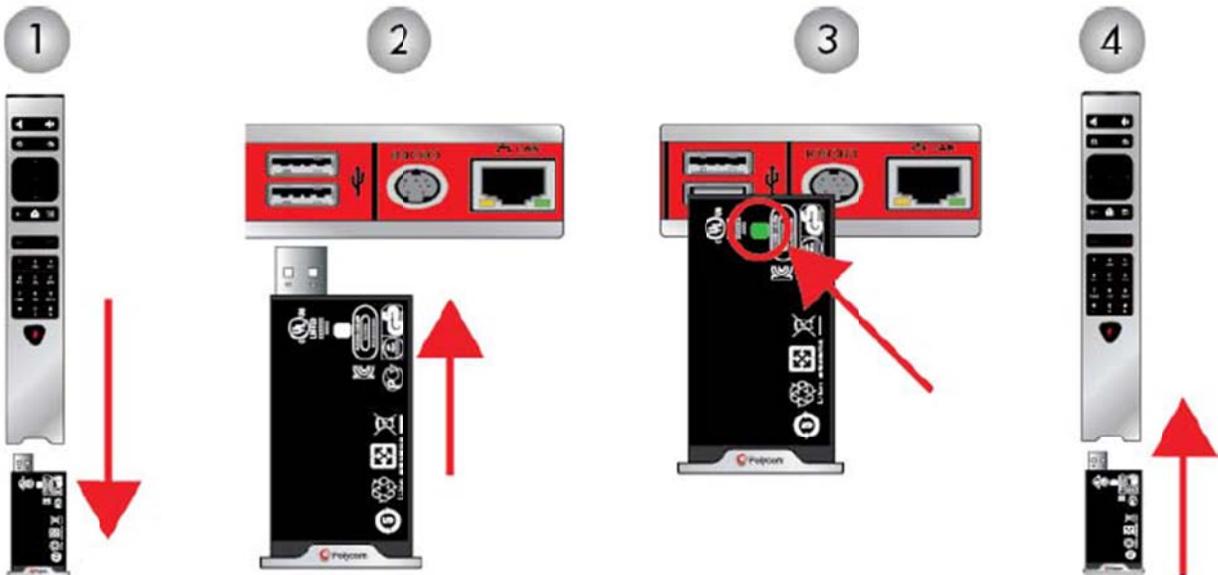
Your system setup sheet shows how to charge the battery in the remote control the first time. When the remote control battery power is at 10% or less, a notification displays on the home screen. Although other notifications might override the low battery notification, the low battery notification returns after the other notifications are dismissed. The low battery notification does not display while the system is in a call.

Use a USB 2.0 port to charge the remote battery. The Polycom Videoconference unit has two USB 2.0 ports on the back of each system.

### To recharge the remote control battery:

1. Pull the battery out of the end of the remote control.
2. Insert the USB plug of the battery into a USB 2.0 port such as the one on your system.
3. Wait until the status light on the battery turns green before removing it from the port. Recharging the battery might take from 20 minutes to multiple hours.
4. Insert the charged battery into the remote control.

#### Recharge the Battery: RealPresence Group 300, 310, 500 and 700 Systems



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