

PATIENT EXPERIENCE NOMINATION FORM



Patient, employee and physician experience are an important part of SIU Medicine. The triangle will be a part of the Triple Aim Plus 1 at SIU Medicine for **effective, efficient, equitable** and **enjoyable** care for our patients and one another.

Please nominate a person or a team from your department using this form who you feel deserves recognition in one of these areas for patient experience. Please tell us which standard you are using to nominate them and why in a short paragraph.

Return forms to kgreen88@siumed.edu by the 10th of each month. The winner(s) will be chosen and announced by the 1st of the next month. Winners will be recognized by SIU Medicine for their achievements in our patient experience journey at SIU Medicine.

• **SIU Medicine Values** – This person/team smiles and connects with everyone they encounter. They listen and respect others in a conversation. They take responsibility for their own work and commit to constant improvement. They always say "thank you" to everyone.

• **Patient-Centered Culture** – This person/team takes personal responsibility for creating a positive experience for all individuals we collaborate with on a frequent basis.

• Access – This person/team are responsible for making access into SIU Medicine easy for all patients, physicians and coworkers. This person/team will assist in retaining the patients we have and work to create the environment where new patients will want to receive care at SIU Medicine. First Name

Phone Number

Last Name

Email Address

If you are a SIU Medicine employee, please share your department.

Nominee Information (500 words or less)

This employee/team demonstrated one or more of the SIU Medicine standards. Please select from the following:

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SIU Medicine Values

Patient Centered Culture

Access

How did the employee/team demonstrate the standards you selected above?