Learning Objective	IHI Module	SIU PS/QI Recorded Session	GME Live Session/Activity	Hospital PS/QI or MHQA Staff	SIU HealthCare Staff	MMC Executive White Belt Program	SJH Team STEPPS	SOAR
Patient Safety Concepts								
Culture of Safety The Center for Disease Control has defined a culture of safety as the shared commitment of management and employees to ensure the safety of the work environment. The safety of patients is paramount. A culture of safety acknowledges the inevitability of error, and proactively seeks to identify latent threats. Characteristics of such a culture include: Environment where individuals are confident that they can report errors or close calls ("near misses") without fear of retribution; Collaboration across the ranks to seek solutions to system vulnerabilities; Demonstrated willingness to direct resources to address safety concern. An organization with a culture of safety encourages acknowledgment of error and actively attributes such primarily to process/system failures. Lessons learned from analysis of errors are shared as the best known methods to mitigate and prevent future errors. Glossary and Definitions of Frequently Used Terms	PS104 and PS202	Sattovia, 10.2013 Session						
IOM's Six Aims of Quality Health Care: HealthCare must be SAFE, EFFECTIVE, PATIENT-CENTERED,TIMELY, EFFICIENT and EQUITABLE.	QI101					X		

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James Reason's Swiss cheese model of system failure	PS102	Sattovia, 8.2014 Session						
Pro-Active Assessment (FMEA) Used primarily by people who do daily PS work (see Glossary)				X				
Components and Tools of interprofessional patient safety investigations Sample Fishbone Diagram Sample Learn from Defects Tool	PS201	Sattovia, 10.2015 Session	Mock RCA	X				
Difference between Patient Safety Investigation and Peer Review			MedicoLegal Session (Part 1)	X				
Disclosure of Adverse Events to Families	PS105	Sattovia, 10.2015 Session	Patient Simulation					
Full Range of Reportable Events			Mock RCA	X				
Reporting of Adverse Events/Near Misses/Close Calls	PS202		Mock RCA	X				
Informed Consent			MedicoLegal Session (Part 1) and Patient Simulation					
Most Common PS events in SIU Clinical Settings		Sanfey, 2.2014 Session		X	X			
Where to seek assistance when a PS event occurs			New Resident Orientation	X				
Patient Safety Goals and Tools (or how to access)			New Resident Orientation	X				

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Effective Patient Handoffs	PS104	Sanfey, 1.2015 Session	New Resident Orientation					
Quality/Performance Improvement								
Lean	QI301					X		
Six Sigma	QI301					X		
PDSA cycle	QI103	Sattovia, 1.2014 Session				X		
TeamSTEPPS (Communication)	PS104	Sanfey, 1.2015 Session					X	
Variation	QI104	Sattovia, 3.2015 Session				X		
Meaningful Participation in one or more QI Projects	QI301		QI Project Competition			X		X
Health Care Disparities								
Social Determinants, Cultural Competence, Implicit Bias CDC Social Determinants of Health: Know What affects Health CDC 500 Cities: Local Data for Better Health County Health Rankings and Roadmaps: Building a Culture of Health, County by County 2017 Illinois Health Rankings, Sangamon County Office of Disease Prevention and Health Promotion: Healthy People 2020	TA101		New Resident Orientation		X			

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What are Social Determinants of Health?								
How to Access & Utilize Quality Metrics and Benchmarks Related to Patient Population	QI104			X	X			
Priorities in Addressing Health Care Disparities Common to that Clinical Population	TA102	Lausen, 4.2014 Session	New Resident Orientation		X			
Strategies to Mitigate Health Care Literacy Limitations such as Teachback Agency for HealthCare Research and Quality Patient Safety Network - Patient Safety Primer - Health Literacy Agency for HealthCare Research and Quality Patient Safety Network - Health Literacy Universal Precautions Toolkit,2nd Edition: Use the Teach Back Method: Tool#5 Always Use the TeachBack! Training toolkit	TA103		New Resident Orientation		X			