

TRANSPORTATION PROVIDERS (MEDICAID)

Medicaid is billed for this Transportation Service at no cost to Patient

Call To Schedule Transportation to Your Doctor Appointments, Therapy's, Labs, Dentist, Specialist; To Dr. Office to Pharmacy to Home

| MEDICAID PLANS | TELEPHONE | IL Relay at 7-1-1 or | Call # Days in Advance of Appt. for Approval | Reservation # or Trip # given after Approval | Reservation can be made up to # days in Advance of Appt. |
|-----------------------------------------|------------------|---------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------------------|
| <i>Blue Cross Community Health Plan</i> | (844) 544-1393 | (800) 526-0844 | 3 | √ | 60 days |
| <i>First Transit**</i> | (877) 725-0569 | (800) 526-0844 | 7 | √ | 30 days |
| <i>Harmony/Well Care</i> | (877) 248-1338 | (800) 526-0844 | 3 | √ | 30 days |
| <i>Illinicare Health</i> | (866) 329-4701 | (800) 526-0844 | 2 | √ | 30 days |
| <i>Meridian Health***</i> | (866) 796-1165 | (800) 526-0844 | 3 | √ | 30 days |
| <i>Molina Health Care of Illinois</i> | (844) 644-6354 | (800) 526-0844 | 4 | √ | 30 days |

Health Plan Will Ask for the following information when scheduling transportation:

- **Your Name
- **Your Pick-up Address
- **Your Phone Number
- **Your Medicaid ID# (Recipient #)
- **The name of Office/Clinic/Hospital you are going
- **The name of the Doctor you will be seeing
- **The address and phone number where you are going
- **The appointment date and time
- **If scheduling Pharmacy Trip from Doctor's Office you will need: Pharmacy Name, Address and Phone Number
- **If you use a walker, wheelchair or cane
- **If you can travel by yourself

**Call Prior to Your Appointment to Confirm Your Reservation and Ask for Contact Information for Transportation Provider (Cab Company) and How to Schedule Your Pick Up from Your Doctor's Office*

*** First Transit Spfld area - If you are Disabled/Wheelchair bound/Special Needs, call First Transit at least 20 days in advance of your appt to schedule ride. You have to complete a SMTD application prior to scheduling your appointment with First Transit. Go to: www.SMTD.org to apply on-line or call (217)522-8594 or (217)522-5531 (TTY).*

**** Meridian - If you are Disabled/Wheelchair bound/Special Needs, call at least 72 hours in advance of appt to schedule ride. Your doctor will need to complete a (LON) Level of Need Assessment form and fax ANNUALLY for patient to obtain Paratransit services for doctor appts, etc.*