



When we think about event reporting, it's tempting to just focus on actual errors, but the study of near misses is just as important for system improvement. Events that should be reported are:

- Events with harm
- Near Misses (potential for harm but did not reach the patient)
- Unsafe conditions
- Unexpected deterioration
- Complications

WHERE TO REPORT (For Springfield Based Programs)

Memorial Medical Center

The preferred reporting method is electronic reporting done through **SENSOR**.

SENSOR is accessed through the MMC physician portal.

You can also make reports by contacting the Chief Medical Officer, at Raj Govindaiah, MD at Govindaiah.Rajesh@mhsil.com .

St. John's Hospital

The preferred reporting method is electronic reporting done through **IRIS**.

IRIS is accessed through the HSHS St. Johns Hospital physician portal.

You can also make reports by contacting the Medical Staff Office at Gurpreet.Mander@hshs.org.

SIU Clinics

The preferred reporting method is electronic reporting done through **SIU SENSOR**.

SIU SENSOR is accessed through the SIU Intranet or Touchworks Portal.

You can also make reports by contacting the Director of Risk and Patient Safety, Dee Kirby at dkirby@siumed.edu .

You can also always notify the following:

- Your immediate supervising physician
- The nurse manager, charge nurse, or manager of the respective unit or area