## Citrix Download/Setup for Mac – Physician Portal

- 1. Go to <u>https://portal.mhsil.com</u>
- 2. Log in with your MMC username and password.
- 3. Click on the Client Downloads tab.
- 4. Click on the Mac OS X download link.



5. Find the Citrix install file (CitrixReceiver.dmg) in your Show Downloads folder and select it. Show Downloads can be found in the bottom-right corner next to the Trash Can. In some cases, the download file may also be accessed in the lower-left corner of the active web browser window.



6. Click on Install Citrix Receiver. This will launch the Citrix Receiver Installer. After the install is complete, you will be prompted to either keep or move the install file to the trash. You may choose either option.



7. Continue through the required steps to install the Citrix Receiver. You <u>do not</u> need to Add Account when prompted at the end of installation.



8. After the install is complete, go back to <u>https://portal.mhsil.com</u> and log in with your MMC username and password.

 Please log on	Minorial	
User name Password		

	Searc	1 apps Logged on es:	Change Password	<b>්</b> Log Off	C Disconnect	الم Reconnect	
⊿ Favorites		News Contact Us Help Desk Client Downloads					
E Cerner- FirstNet SSO							
P Cerner- Powerchart SSO							
Citrix AppCenter		Joint Commission Survey Findings					
CMD PROD							
Express Care Resources		Dear Physician,					
Heat Call Logging		During the Joint Commission accreditation survey conducted at Memorial in September, we were cited in two areas related to physician documentation.					
Internet Explorer							
S Outlook-Web		specificatly, the survey team identified several observations or nanowritten physician entries in the medical record that did not include date and time. Per MMC Medical Staff Rules and Regulations, all entries into the medical record (including orders, progress notes, and history & physicials) must be dated, timed and authenticated.					
🥌 Paging - SIU		A different terrester else estates (the binary description of the control of the					
🚞 Patientkeeper SSO		Auduronany, the survey team observed a patient with a mixing or physical greater time so upy out, a ret mixing within 24 hours after admission or registrict mixing or physical must be patients in the patient's medical record within 24 hours after admission presentation is invited.					
Physician Profiles		As part of our correction plan we will be performing audits of our medical record to ensure compliance with these policies. Your attention to these items is greatly a	opreciated. Please feel free	to contact m	e directly if you	have	