

# Best Practices for Managing Problem Residents



May 3 & 4th, 2012

Co sponsored by Department of Surgery  
Southern Illinois University School of Medicine  
& the American College of Surgeons

 *SIU School of Medicine*

## Purpose

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Residents with performance problems consume substantial program director and staff time in addition to adversely impacting patient care and disrupting team function. These performance problems include deficiencies in knowledge, skills and attitudes or behaviors, but for the purposes of this workshop we will focus predominantly on the resident with a behavior problem. Participants will be encouraged to bring de-identified cases for group discussion and feedback.

## Objectives

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At the conclusion of this workshop, participants will be able to:

- 1) Identify clues that suggest a potential problem resident in the applicant letters of recommendation and transcript
- 2) Describe the roles of the hospital, faculty, coordinator, other residents and ancillary staff in early recognition of the problem resident
- 3) Determine the appropriateness of remediation versus termination

Participants will be encouraged to bring de-identified cases for group discussion and feedback.

## Intended Audience

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This workshop is open to program directors, associate program directors and other surgical faculty involved in resident education.

## Registration Information:

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The \$400 fee includes registration, all conference materials, all meals (one breakfast, two lunches and one dinner) and transportation to the hotel or airport following the workshop. The course will start at 12 noon on Thursday, May 3rd and end on Friday, May 4th at noon.

In order to register, please complete the form and return it with your check or credit card number to the address listed. Make checks payable to: SIU School of Medicine, Surgery Activities. The registration deadline is Wednesday, April 11th. Space is limited and late registrations will be taken based on space availability.

## Location

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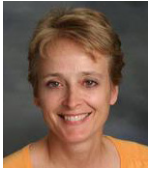
The course will start at the Abraham Lincoln Presidential Hotel on Thursday, May 3rd. All registrants will be transported by bus to dinner that evening. On Friday, May 4th, the registrants will be transported by bus to the Dove Conference Center at St. John's Hospital for the remainder of the workshop. They will join other area physicians and interested parties in a Grand Rounds discussion presented by Kerry Richard. Following lunch, all participants will be transported by bus to the airport or hotel, depending on their flight time.

## Faculty

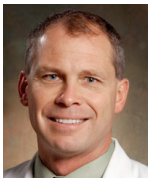
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**Gary Dunnington MD, FACS**  
J Roland Folse Chair of Surgery  
Southern Illinois University School of Medicine



**Debra DaRosa PhD**  
Professor of Surgery  
Vice Chair for Education  
Northwestern University Feinberg School of Medicine



**William T. Obremskey, MD, MPH**  
Associate Professor of Orthopaedics  
Vanderbilt University School of Medicine



**John Mellinger MD, FACS**  
Program Director and Professor of Surgery  
Southern Illinois University School of Medicine Department of Surgery



**Kerry Richard Esq.**  
Vice President & Deputy General Counsel  
MedStar Health, Inc., Arlington, VA



**Nicole Roberts PhD**  
Assistant Professor  
Department of Medical Education  
Southern Illinois University School of Medicine



**Ajit K. Sachdeva, MD, FRCS, FACS**  
Director, Division of Education  
American College of Surgeons



**Hilary Sanfey MB BCh MHPE, FACS**  
Professor of Surgery and Vice Chair for Surgical Education  
Southern Illinois University School of Medicine



**Reed Williams PhD**  
J Roland Folse Professor  
Director Surgical Education Research  
Southern Illinois University School of Medicine

## Workshop Registration Form:

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Name (please type or print): \_\_\_\_\_  
Institution: \_\_\_\_\_  
Department: \_\_\_\_\_  
Curricular Role: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
E-mail address: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Fax #: \_\_\_\_\_  
Special needs (including dietary): \_\_\_\_\_  
Registration must include payment:  
Please print name as it appears on credit card:  
\_\_\_\_\_  
VISA \_\_\_\_\_ MasterCard \_\_\_\_\_ Discover \_\_\_\_\_ Check \_\_\_\_\_  
Card # \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ 3 digit code on back of card \_\_\_\_\_  
Signature: \_\_\_\_\_

Credit card information may be called in to 217-545-7133

Please send completed registration form and \$400 made payable to:

SIU School of Medicine, Surgery Activities

Susan Helm

SIU School of Medicine

Department of Surgery

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Phone: 217-545-7012

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Email: [shelm@siumed.edu](mailto:shelm@siumed.edu)

## Cancellation/Refund Policy

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If you cancel before April 11th, you will receive a full refund. Any cancellations received after that date will be refunded less \$200 per person. No refund after May 1, 2012.

## Hotel Accommodations

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President Abraham Lincoln Hotel & Conference Center

701 East Adams Street

Springfield, IL 62701

217-544-8800

[www.presidentabrahamlincolnhotel.com](http://www.presidentabrahamlincolnhotel.com)

SIU has reserved a block of rooms at the Lincoln Hotel for \$99 per night + tax for single or double occupancy. You can make your hotel reservation by calling the number listed above. Be sure and call by April 11th to get the "SIU Resident Workshop" discounted rate. Transportation will be provided to and from the workshop site once you arrive. Shuttle service is available from the Abraham Lincoln Capitol (SPI) Airport in Springfield.

You will receive a confirmation of your registration by e-mail or phone.