

## **PERSONAL MOBILE DEVICE NOTIFICATION**

SIU School of Medicine and its affiliated hospitals have implemented a paging system that is administered via an app on a personal mobile device. It is therefore a requirement that all incoming residents and fellows have a smart phone with a United States cellular service carrier prior to their start date of training. The device must be compatible with the IOS or Android Operating Systems listed below. This information is current as of August 2024.

### **Apple:**

- symplr Clinical Communications' (Halo) iOS App can be ran only on iPhone or iPod touch
- iPhone Devices Supported - please reference Apple's support page [here](#)
  - iPhone X and up
- iOS Version – Latest two versions are supported [ iOS 15 and up] (latest version always recommended)
- iPod Touch: 7th generation or later

### **Android:**

- Devices supported - Samsung, Google Pixel, Zebra, Spectralink
  - please reference Android's support page [here](#)
- OS Version - 7 or later
- Recommended minimum hardware specifications
  - CPU: Quad-Core at minimum
  - RAM: 2GB at minimum
  - Screen size: 720 x 1280 pixels (XHDPI) at minimum
  - Tablets: Most versions supported; call Halo Support to confirm

### **Web: Web Browser Minimum Requirements**

- Microsoft Edge, current version
- Chrome, current version
- Firefox, current version
- Safari, current version

