



SIU MEDICINE
CENTER FOR
FAMILY MEDICINE

217-872-3800

**102 West Kenwood Ave. Suite 100
Decatur, Illinois 62526**



SIU MEDICINE
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**SIU Center for Family Medicine
Financial Assistance**

Your **health** is more **important** to us
than your ability to pay.

Financial Assistance

You may qualify for Financial Assistance regardless of whether or not you have health insurance. One of the benefits of being a patient of our FQHC is payment using the sliding fee scale, which is based on the household income and size of your family.

In order to qualify for assistance, you will need to:

- Thoroughly complete the Financial Assistance application for Financial Support and give it to the receptionist or mail the form to the address listed below.
- Provide documents proving income and expenses including tax forms, paycheck stubs, and rent or mortgage information.
- Provide evidence you have attempted to obtain government assistance. For example, evidence you have applied for public assistance, SSI and or/Illinois KidCare.

Financial Assistance may include (depending on eligibility)

- Helping you apply for Medicaid, and/or reducing the amount you owe for some services (there are no discounts on co-pays).
- You may be eligible for our sliding fee discount- which is based upon income levels.

Any information we receive from you will be kept confidential. We understand this type of information is very sensitive, but it is very important when determining your eligibility.

If you need help completing the Financial Assistance application, please call SIU Center for Family Medicine-Decatur at **217-872-3800**. One of our representatives will be available to assist you.

If you intend to mail back your Financial Assistance application, please send it to:

**102 West Kenwood Ave. Suite 100
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We will review your application once received. A review of your application typically takes up to 10 days. Once the review is complete, we will call you to advise you of your status and then send a follow-up letter.

Minimum Payment Expectations

If you do not have health insurance, we ask that you make a minimum payment when you check in for your appointment today. A minimum payment today will reduce the potential for bill collection. The minimum payment is your recognition of the value you receive from your appointment.

If you have health insurance, and your policy states you have a co-payment, we are required by your insurance to collect your co-pay when you check in. After the minimum payment or co-payment is made, we will mail you a billing invoice if there is a remaining balance.

Minimum Payment Expectations

We accept cash, checks and most major credit cards for payment of medical services.



Thank you for choosing SIU Center for Family Medicine