Title: Install Citrix Client on Personal Devices

The New website

1) To install Citrix on a personal device, navigate directly to http://support.hshs.org/
   a. or navigate to https://citrix.hshs.org and click (A) "Download Supported Citrix Clients"

2) From the Support Portal (http://support.hshs.org/)
   a. **See screenshot below - (2)** For detailed installation instructions, click on appropriate version of the operating system for the device receiving installation of Citrix (Windows/Mac/Smartphone or Tablet)

Hospital Sisters
HEALTH SYSTEM

To ensure that the best user experience accessing HSHS Applications from your personal device, please ensure that your system meets the following **required specifications**. For your convenience, please download and install the following Citrix Client.

Support Information and Links

HSHS Resources

Active Directory Password Reset

Team Viewer Application

HSHS Team Viewer

Citrix Client Information

Windows	Mac OS X	Mobile Devices
❷ Installation instructions for Windows	Installation instructions for Mac OS X	Installation instructions for iOS devices Installation instructions for Android devices
❸ Client Download for Windows	Client Download for Mac OS X Additional Install for Skype Compatibility	Download from the App Store for iOS or the Play Store for Android

3) Click on desired operation system version of Citrix Receiver Client to install (PC/Mac/Mobile)
4) Once installed, log into Citrix with the same user ID and password for accessing HSHS networks
5) Citrix should log you in and the screen should display Epic launch options (amongst other applications too) for you to get started.

NOTE: Should you have any questions or problems connecting to Citrix or retrieving files that are not addressed in the **(2)** installation guides, please call the IT Helpdesk at 1-877-403-4357