

Haiku and Canto Installation

Download the Haiku (cell phone) or Canto (tablet) applications for your Apple or Android device from the Apple App Store or Android Play Store.

Apple Open the App Store.



1. Search for Epic Haiku or Epic Canto





2. Select Get

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3. After the application download has completed but **before opening the app** go to **Settings**.





4. Locate the Haiku or Canto app and select it.



- 5. Enter the following information in the appropriate fields (same entry for Haiku and Canto):
 - a. Server epicmobile.hshs.org
 - b. Path Interconnect-HaikuPRD

Then **exit** the Settings Menu

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6. Open the Haiku/Canto app and enter your Epic User ID and Password.



Android Open the Play Store app

Google Play

1. Search for Epic Haiku or Epic Canto, and select the app when located





2. Select Install

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3. Once installed, select Open





- Client Operations & Relationship Experience
- 4. Select the menu icon to access the Settings Menu





- 5. Enter the following information in the appropriate fields (same entry for Haiku and Canto):
 - c. Server epicmobile.hshs.org
 - d. Path Interconnect-HaikuPRD

Then exit the Settings Menu

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Server		
Path		
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6. Enter your Epic User ID and Password and select Log In

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-	LOG IN	



Enable Multiple Configurations – in the case of a provider/locum that works for two different systems the following steps should be taken to allow both Haiku instances to be available.

To enable the multiple configurations for Haiku / Canto first send yourself an email with the link below in the text of the message. Then from within the email on your phone or iPad click on the link. (This only needs to be done once.)

epichaiku://handheld/config/xlaeQTAiGPfgHlDSAWxVBqadfHaIsF6s1n1%2b12fRsXPc21nNgzS2t7 QSQQHwTqIXIkiMljyWwVH2nWdSBtRT1lLDt%2fHDqxcsvvWVqzIq1iXsHievCmIqOJrL32B XFWFb

After you have clicked on the link in your email, it will launch you into either Haiku or Canto. Click on the option across the top of the application labeled "Custom Configuration".

Click "Custom Configuration". The Configurations window will display two options.

- 1. Custom Configuration. This will launch Epic based on the settings that you have configured within the Settings App on your device. If you are using more than one instance of Epic you will want your alternate configuration settings entered in the Settings App on your device.
- 2. HSHS Haiku/Canto PRD. This is automatically configured to login to your HSHS Production environment.

